

BELLSOUTH

BILLING NUMBER 305 Q90-9091 091
BILLING PERIOD OCT 20, 1997 00009
PAGE 10

CHARGES FOR EARNING NUMBER 305 232-7935

(CONT)

LOCAL USAGE

Local Usage Summary for 305 232-7935

	Total Calls	Call Allowance	Calls Billed	Rate	
	0	23	0	.10	
70. Local Usage Summary	0.00
TOTAL LOCAL USAGE00	

TAL FOR EARNING NUMBER 305 232-7935

27.62



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CHARGES FOR EARNING NUMBER 305 387-5703

12

MONTHLY SERVICE

71. MONTHLY SERVICE - OCT 20 THROUGH NOV 19	5.29
72. FCC CHARGE FOR INTERSTATE TOLL ACCESS	3.50
TOTAL MONTHLY SERVICE	8.79

OTHER CHARGES AND CREDITS

SEP 26, 1997 SO-CQT25942 PON-AT1201MIAM

EARNING NUMBER 387-5703
PON AT1201MIAM

73. CREDIT FOR SERVICE BILLED IN ADVANCE FROM SEP 27 97 THRU OCT 7 97 DUE TO CHANGE IN BILLING FOR SERVICE PROVIDED ON NUMBER 387-5703(\$3.50/MO)	1.25
74. CHARGE FROM SEP 27 97 THRU OCT 19 97 DUE TO CHANGE IN BILLING FOR SERVICE(S) PROVIDED ON NUMBER 387-5703(\$3.50/MO)	2.68
LINE 387-5703 PARTIAL MONTH'S CREDIT FOR SERVICE REMOVED FROM SEP 27 97 THRU OCT 7 97	
75. 1FR RESIDENTIAL LINE (\$10.65/MO)	3.91
PARTIAL MONTH'S CHARGE FOR SERVICE ADDED FROM SEP 27 97 THRU OCT 19 97	
76. 1MR RESIDENTIAL MESSAGE RATE LINE (\$5.29/MO)	4.00
TOTAL RECURRING OC&C FOR SO-CQT25942	1.55
TOTAL NONRECURRING OC&C FOR SO-CQT25942	.00

SEP 30, 1997 SO-CQGXJ580

EARNING NUMBER 387-5703
LINE 387-5703

77. CHARGE FOR CHANGING YOUR LOCAL TOLL COMPANY TO MCI	0.3
78. IF YOUR INTRALATA LONG DISTANCE COMPANY(S) IS INCORRECT CALL YOUR BUSINESS OFFICE OR CORRECT THIS STATEMENT AND MAIL IT WITH YOUR PAYMENT	
79. ONE TIME CHARGE FOR CHANGING YOUR INTERLATA LONG DISTANCE COMPANY TO MCI	1.1
80. IF YOUR INTERLATA LONG DISTANCE COMPANY(S) IS INCORRECT CALL YOUR BUSINESS OFFICE OR CORRECT THIS STATEMENT AND MAIL IT WITH YOUR PAYMENT	
TOTAL RECURRING OC&C FOR SO-CQGXJ580	.00
TOTAL NONRECURRING OC&C FOR SO-CQGXJ580	1.51

OCT 20, 1997 SO-MIA MANHOLE

EARNING NUMBER 387-5703
LINE 387-5703

81. COST OF DADE COUNTY MANHOLE ORDINANCE #83-3	0.1
TOTAL RECURRING OC&C FOR SO-MIA MANHOLE	.00
TOTAL NONRECURRING OC&C FOR SO-MIA MANHOLE	.11
TOTAL OC&C DEBITS	8.36
TOTAL OC&C CREDITS	5.19
TOTAL OTHER CHARGES AND CREDITS	3.17

LOCAL USAGE

BELLSOUTH

BILLING NUMBER 305 Q90-8091 091
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CHARGES FOR EARNING NUMBER 305 387-5703

(CONT)

Local Usage Summary for 305 387-5703

	Total Calls	Call Allowance	Calls Billed	Rate	
	59	23	36	.10	
32.	Local Usage Summary				3.6
33.	Resale Discount at 21.83% for Residential				0.7
	TOTAL LOCAL USAGE				2.81

TAL FOR EARNING NUMBER 305 387-5703 14.77



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CHARGES FOR EARNING NUMBER 305 512-3917

11

MONTHLY SERVICE

84. MONTHLY SERVICE - OCT 20 THROUGH NOV 19
85. FCC CHARGE FOR INTERSTATE TOLL ACCESS
86. MAINTENANCE PLAN(S) **
TOTAL MONTHLY SERVICE 11.79

OTHER CHARGES AND CREDITS

SEP 26, 1997 SO-NQ2FPV92 PON-AT1101MIAM

EARNING NUMBER 512-3917

PON AT1101MIAM

LINE 512-3917

CHARGE FOR NEW SERVICE FROM SEP 27 97 THRU OCT 19 97

87. 1MR RESIDENTIAL MESSAGE RATE LINE (\$5.29/MO)

88. YOUR LOCAL TOLL COMPANY FOR 512-3917 IS

MCI

89. IF YOUR INTRALATA LONG DISTANCE COMPANY(S) IS

INCORRECT CALL YOUR BUSINESS OFFICE OR CORRECT THIS
STATEMENT AND MAIL IT WITH YOUR PAYMENT

90. YOUR INTERLATA LONG DISTANCE COMPANY FOR 512-3917 IS

MCI

91. IF YOUR INTERLATA LONG DISTANCE COMPANY(S) IS

INCORRECT CALL YOUR BUSINESS OFFICE OR CORRECT THIS
STATEMENT AND MAIL IT WITH YOUR PAYMENT

CHARGE FOR NEW SERVICE FROM SEP 27 97 THRU OCT 19 97

92. SEQ1X INSIDE WIRE MAINTENANCE

SERVICE PLAN (\$3.00/MO)

93. 9LM FCC CHARGE FOR NETWORK ACCESS (\$3.50/MO) **

94. CHARGE FOR PROCESSING CHANGE IN SERVICE

TOTAL RECURRING OC&C FOR SO-NQ2FPV92 9.04

TOTAL NONRECURRING OC&C FOR SO-NQ2FPV92 7.82

OCT 20, 1997 SO-MIA MANHOLE

EARNING NUMBER 512-3917

LINE 512-3917

95. COST OF DADE COUNTY MANHOLE ORDINANCE #83-3

TOTAL RECURRING OC&C FOR SO-MIA MANHOLE00

TOTAL NONRECURRING OC&C FOR SO-MIA MANHOLE11

TOTAL OC&C DEBITS 16.97

TOTAL OC&C CREDITS00

TOTAL OTHER CHARGES AND CREDITS 16.97

ITEMIZED CALLS

OPERATOR ASST CALLS FOR 305 512-3917

DATE	TIME	TO PLACE	TO NUMBER	FROM PLACE	FROM NUMBER RC	MIN	TXC
96.OCT	8 951P	MIAMI FL	305 828-4647	MIAMI FL	305 512-3917 DP	1	
97.OCT	8 953P	LOCAL CALL	305 828-4647	MIAMI FL	305 512-3917 DP	1	
SUBTOTAL OPERATOR ASST CALLS FOR 305 512-3917						4.74	

THIRD NUMBER CALLS FOR 305 512-3917

DATE	TIME	TO PLACE	TO NUMBER	FROM PLACE	FROM NUMBER RC	MIN	TXC
98.OCT	8 959P	NORTH DADE FL	305 654-4117	MIAMI FL	305 828-4647 DS	1	
SUBTOTAL THIRD NUMBER CALLS FOR 305 512-3917						.86	

BELLSOUTH

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CHARGES FOR EARNING NUMBER 305 512-3917

(CONT)

TOTAL ITEMIZED CALLS FOR 305 512-3917 5.60

DIRECTORY ASST FOR 305 512-3917

2 LOCAL CALLS

0 INTRASTATE CALLS

TOTAL ITEM CALLS FOR EARNING # 305 512-3917 . . .

5.60

DIRECTORY ASST FOR EARNING # 305 512-3917

2 LOCAL CALLS

0 INTRASTATE CALLS

LOCAL USAGE

Local Usage Summary for 305 512-3917

Total	Call	Calls	Rate
Calls	Allowance	Billed	
12	23	0	.10

99. Local Usage Summary 0.00
TOTAL LOCAL USAGE00

TAL FOR EARNING NUMBER 305 512-3917 34.36

BELLSOUTH

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CHARGES FOR EARNING NUMBER 305 558-9215 (3)

MONTHLY SERVICE

0. MONTHLY SERVICE - OCT 20 THROUGH NOV 19 20.
TOTAL MONTHLY SERVICE 20.44

OTHER CHARGES AND CREDITS

SEP 26, 1997 SO-CQKQ4999

EARNING NUMBER 558-9215

1. CHARGE FOR CHANGING YOUR LOCAL TOLL COMPANY TO
MCI 0.
2. IF YOUR INTRALATA LONG DISTANCE COMPANY(S) IS
INCORRECT CALL YOUR BUSINESS OFFICE OR CORRECT THIS
STATEMENT AND MAIL IT WITH YOUR PAYMENT
3. ONE TIME CHARGE FOR CHANGING YOUR INTERLATA LONG
DISTANCE COMPANY TO
MCI 1
4. IF YOUR INTERLATA LONG DISTANCE COMPANY(S) IS
INCORRECT CALL YOUR BUSINESS OFFICE OR CORRECT THIS
STATEMENT AND MAIL IT WITH YOUR PAYMENT
TOTAL RECURRING OC&C FOR SO-CQKQ499900
TOTAL NONRECURRING OC&C FOR SO-CQKQ4999 1.94

OCT 20, 1997 SO-MIA MANHOLE

EARNING NUMBER 558-9215

05. COST OF DADE COUNTY MANHOLE ORDINANCE #83-3 0
TOTAL RECURRING OC&C FOR SO-MIA MANHOLE00
TOTAL NONRECURRING OC&C FOR SO-MIA MANHOLE11
TOTAL OC&C DEBITS 2.05
TOTAL OC&C CREDITS00
TOTAL OTHER CHARGES AND CREDITS 2.05

TAXES AND FRANCHISE

06. FRANCHISE CHARGE 0
TOTAL TAX APPLIED20
TOTAL FOR EARNING NUMBER 305 558-9215 22.69

CHARGES FOR EARNING NUMBER 305 652-6028 (4)

MONTHLY SERVICE

07. MONTHLY SERVICE - OCT 20 THROUGH NOV 19	26.62	26.62
TOTAL MONTHLY SERVICE	26.62	

OTHER CHARGES AND CREDITS

SEP 26, 1997 SO-CQT4V210

EARNING NUMBER 652-6028

LINE 652-6028

PARTIAL MONTH'S CHARGE FOR SERVICE ADDED
 FROM SEP 27 97 THRU OCT 19 97

08. ESC THREE-WAY CALLING (\$2.93/MO)	2.25
09. ESL 8 CODE SPEED CALLING (\$1.56/MO)	1.20
10. ESM CALL FORWARDING (\$2.35/MO)	1.80
11. ESX CALL WAITING (\$3.13/MO)	2.40
CREDIT FOR ADDING FROM SEP 27 97 THRU OCT 19 97	
12. MFD4X MULTIPLE FEATURE CREDIT FOR FOUR FEATURES (\$2.35/MO)	1.80
13. CHARGE FOR PROCESSING CHANGE IN SERVICE	10.00
TOTAL RECURRING OC&C FOR SO-CQT4V210	5.85
TOTAL NONRECURRING OC&C FOR SO-CQT4V210	10.00

SEP 30, 1997 SO-CQLJW459

EARNING NUMBER 652-6028

LINE 652-6028

PARTIAL MONTH'S CHARGE FOR SERVICE ADDED
 FROM OCT 1 97 THRU OCT 19 97

14. UEPRL UNBUNDLED EXCHANGE PORT, RESIDENCE, MEASURED (\$2.00/MO)	1.20
PARTIAL MONTH'S CREDIT FOR SERVICE REMOVED FROM OCT 1 97 THRU OCT 19 97	
15. 1MR RESIDENTIAL MESSAGE RATE LINE (\$2.00/MO)	1.20
TOTAL RECURRING OC&C FOR SO-CQLJW459	.00
TOTAL NONRECURRING OC&C FOR SO-CQLJW459	.00

OCT 20, 1997 SO-MIA MANHOLE

EARNING NUMBER 652-6028

LINE 652-6028

16. COST OF DADE COUNTY MANHOLE ORDINANCE #83-3	0.10
TOTAL RECURRING OC&C FOR SO-MIA MANHOLE	.00
TOTAL NONRECURRING OC&C FOR SO-MIA MANHOLE	.11
TOTAL OC&C DEBITS	19.03
TOTAL OC&C CREDITS	3.07
TOTAL OTHER CHARGES AND CREDITS	15.96

TOTAL FOR EARNING NUMBER 305 652-6028	42.58
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loop 17.00
 port 2.00
 (7.62)

BELLSOUTH

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CHARGES FOR EARNING NUMBER 305 673-0200

(2)

MONTHLY SERVICE

7. MONTHLY SERVICE - OCT 20 THROUGH NOV 19 31.81
TOTAL MONTHLY SERVICE 31.81

OTHER CHARGES AND CREDITS

SEP 26, 1997 SO-CQNY8046

EARNING NUMBER 673-0200

LINE 673-0200

PARTIAL MONTH'S CHARGE FOR SERVICE ADDED

FROM SEP 27 97 THRU OCT 19 97

8. NSD TOUCHSTAR® SERVICE, CALLER ID
NUMBER DELIVERY (\$4.69/MO) (F) 3.6
9. CHARGE FOR PROCESSING CHANGE IN SERVICE 10.0
TOTAL RECURRING OC&C FOR SO-CQNY8046 3.60
TOTAL NONRECURRING OC&C FOR SO-CQNY8046 10.00

SEP 29, 1997 SO-CQDHJ1Q4

EARNING NUMBER 673-0200

LINE 673-0200

PARTIAL MONTH'S CREDIT FOR SERVICE REMOVED

FROM SEP 30 97 THRU OCT 19 97

20. 1MR RESIDENTIAL MESSAGE RATE LINE (\$2.00/MO) (F) 1.3
PARTIAL MONTH'S CHARGE FOR SERVICE ADDED
FROM SEP 30 97 THRU OCT 19 97
21. UEPR UNBUNDLED EXCHANGE PORT,
RESIDENCE, MEASURED (\$8.68/MO) 5.7
TOTAL RECURRING OC&C FOR SO-CQDHJ1Q4 4.46
TOTAL NONRECURRING OC&C FOR SO-CQDHJ1Q400

OCT 20, 1997 SO-MIA MANHOLE

EARNING NUMBER 673-0200

LINE 673-0200

22. COST OF DADE COUNTY MANHOLE ORDINANCE #83-3 0.
TOTAL RECURRING OC&C FOR SO-MIA MANHOLE00
TOTAL NONRECURRING OC&C FOR SO-MIA MANHOLE11
TOTAL OC&C DEBITS 19.50
TOTAL OC&C CREDITS 1.33
TOTAL OTHER CHARGES AND CREDITS 18.17

TAXES AND FRANCHISE

123. FRANCHISE CHARGE 0.
TOTAL TAX APPLIED25
TOTAL FOR EARNING NUMBER 305 673-0200 50.23

BELLSOUTH

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CHARGES FOR EARNING NUMBER 305 774-0264

MONTHLY SERVICE

24. MONTHLY SERVICE - OCT 20 THROUGH NOV 19	18.00
25. FCC CHARGE FOR INTERSTATE TOLL ACCESS	3.50
TOTAL MONTHLY SERVICE	21.54

OTHER CHARGES AND CREDITS

SEP 26, 1997 SO-NQD00VQ3 PON-AT6001MIAM

EARNING NUMBER 774-0264
PON AT6001MIAM
LINE 774-0264

CHARGE FOR NEW SERVICE FROM SEP 27 97 THRU OCT 19 97	
26. 1MB BUSINESS MESSAGE RATE LINE (\$18.04/MO) (F)	13.8
27. YOUR LOCAL TOLL COMPANY FOR 774-0264 IS AT&T	
28. IF YOUR INTRALATA LONG DISTANCE COMPANY(S) IS INCORRECT CALL YOUR BUSINESS OFFICE OR CORRECT THIS STATEMENT AND MAIL IT WITH YOUR PAYMENT	
29. YOUR INTERLATA LONG DISTANCE COMPANY FOR 774-0264 IS AT&T	
30. IF YOUR INTERLATA LONG DISTANCE COMPANY(S) IS INCORRECT CALL YOUR BUSINESS OFFICE OR CORRECT THIS STATEMENT AND MAIL IT WITH YOUR PAYMENT	
CHARGE FOR NEW SERVICE FROM SEP 27 97 THRU OCT 19 97	
31. 9LM FCC CHARGE FOR NETWORK ACCESS (\$3.50/MO)	2.6
32. CHARGE FOR PROCESSING CHANGE IN SERVICE (F)	15.8
TOTAL RECURRING OC&C FOR SO-NQD00VQ3	16.51
TOTAL NONRECURRING OC&C FOR SO-NQD00VQ3	15.81

OCT 20, 1997 SO-MIA MANHOLE

EARNING NUMBER 774-0264
LINE 774-0264

133. COST OF DADE COUNTY MANHOLE ORDINANCE #83-3	0.1
TOTAL RECURRING OC&C FOR SO-MIA MANHOLE	.00
TOTAL NONRECURRING OC&C FOR SO-MIA MANHOLE	.11
TOTAL OC&C DEBITS	32.43
TOTAL OC&C CREDITS	.00
TOTAL OTHER CHARGES AND CREDITS	32.43

LOCAL USAGE

Local Usage Summary for 305 774-0264

	Total Calls	Call Allowance	Calls Billed	Rate
134. Local Usage Summary	1	57	0	.12
TOTAL LOCAL USAGE				.00

TAXES AND FRANCHISE

135. FRANCHISE CHARGE	0.
TOTAL TAX APPLIED	.95
TOTAL FOR EARNING NUMBER 305 774-0264	54.92

BELLSOUTHBILLING NUMBER 305 Q90-9091 091
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USOC SUMMARY - ITEMIZATION OF MONTHLY SERVICE

BILLING NUMBER

QUANTITY	USOC	DESCRIPTION	TAX CODES	RECURRING CHARGES
2	CREX4	CUSTOM TOLL RESTRICTION		0.00
1	DRS	RINGMASTER 1 - ONE RINGMASTER NUMBER WITH DISTINCTIVE RINGING		3.13
1	ESC	THREE-WAY CALLING		2.93
1	ESL	8 CODE SPEED CALLING		1.56
1	ESM	CALL FORWARDING		2.35
1	ESX	CALL WAITING		3.13
2	HTG	HUNTING/ROLLOVER SERVICE		8.34
1	MFD4X	MULTIPLE FEATURE CREDIT FOR FOUR FEATURES		2.35
1	NPU	LISTING-NOT IN DIRECTORY OR DIRECTORY ASSISTANCE		1.37
1	NPU	LISTING-NOT IN DIRECTORY OR DIRECTORY ASSISTANCE		1.44
2	NPU	LISTING-NOT IN DIRECTORY OR DIRECTORY ASSISTANCE	F	2.88
1	NSD	TOUCHSTAR SERVICE, CALLER ID NUMBER DELIVERY	F	4.69
6	RESCN	RESELLER CONTACT NME AND NUMBER		0.00
2	SEQ1X	INSIDE WIRE MAINTENANCE SERVICE PLAN		6.00
1	SFWE2	BELLSOUTH.NET FOR MACINTOSH CD ROM		0.00
2	UEPLX	UNBUNDLED PORT/LOOP COMBINATION ELEMENT		34.00
2	UEPLX	UNBUNDLED PORT/LOOP COMBINATION ELEMENT	F	34.00
1	UEPRL	UNBUNDLED EXCHANGE PORT, RESIDENCE, MEASURED		2.00
2	UEPRL	UNBUNDLED EXCHANGE PORT, RESIDENCE, MEASURED		17.36
4	UNECN	CLEC CONTACT NAME AND NUMBER, PROVISIONING ONLY, ZERO-RATED		0.00
1	1MB	BUSINESS MESSAGE RATE LINE	F	18.04
6	1MR	RESIDENTIAL MESSAGE RATE LINE		31.74



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USOC SUMMARY - ITEMIZATION OF MONTHLY SERVICE

BILLING NUMBER

QUANTITY	USOC	DESCRIPTION	TAX CODES	RECURRING CHARGES
1	1MR	RESIDENTIAL MESSAGE RATE LINE	F	2.00
7	9LM	FCC CHARGE FOR NETWORK ACCESS		24.50
		TOTAL MONTHLY SERVICE		199.11

BELLSOUTH

BILLING NUMBER 305 Q90-8091 091
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BILLING NUMBER CHARGES

TOTAL MONTHLY SERVICE	168.6
TOTAL MAINTENANCE PLAN(S) **	6.0
TOTAL FCC CHARGE FOR INTERSTATE TOLL ACCESS	24.5
TOTAL OTHER CHARGES AND CREDITS	182.1

TOTAL RECURRING OC&C	76.89
DEBITS	88.27
CREDITS	11.38

TOTAL NONRECURRING OC&C	105.21
DEBITS	105.21
CREDITS	.00

TOTAL ITEMIZED CALLS	11.4
TOTAL LOCAL USAGE	10.0
TELECOMMUNICATIONS ACCESS SYSTEM ACT SURCHARGE **	1.1

DIRECTORY ASSISTANCE

36.DIRECTORY ASSISTANCE (DA) USAGE
3 CALLS TO LOCAL DA AT NO CHARGE

TAXES AND FRANCHISE

COMPUTED AT THE SORT LEVEL	
FRANCHISE CHARGE	
TOTAL TAX APPLIED	1.40

TOTAL FRANCHISE CHARGE	1.40
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EMERGENCY 911 SERVICE **

137.EMERGENCY 911 CHARGE. THIS CHARGE IS BILLED ON BEHALF OF DADE COUNTY	5.
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TOTAL CURRENT CHARGES FOR BELLSOUTH	410.91
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ATTACHMENT 9

RECEIVED OCT 8 1997



225

Jill R. Williamson
Local Services Program Manager

Room 12255
Promenade I
1200 Peachtree St. NE
Atlanta, GA 30309
404 810-8562

October 3, 1997

Ms. Jo Sundeman
BellSouth Interconnection Services, Inc.
Suite 410
1960 West Exchange Place
Tucker, GA 30084

Jo,

As part of our Unbundled Network Elements Platform (UNE-P) test in the state of Kentucky, we have attempted to order 900 blocking and Call Hold on two of our participants lines. For the 900 blocking, we entered the appropriate TCIF code for 900 blocking in the TBE field and BellSouth indicated on its' Clarification Form that there is no such thing as TBE M. For the Call Hold Feature, we entered the appropriate feature code listed in the TCIF guidelines. BellSouth stated on its' Clarification Form that AT&T could not order Call Hold as a separate feature, that we have to order it as part of BellSouth's Prestige service.

I need for you to clarify BellSouth's rationale for not processing these orders as they were submitted. If BellSouth has further guidelines for ordering such features, please provide me with the appropriate documentation. If it is BellSouth's intention not to process these orders based on a BellSouth policy, please advise me of BellSouth's position.

I would appreciate your response in writing by Wednesday, October 8, 1997. If you have any questions, please call me on 404-810-8562.

Jill Williamson

cc: Jan Burriss
Pam Nelson
James Hill

ATTACHMENT 10

RECEIVED OCT 3 1997



BellSouth Interconnection Services 770 492-7550
Suite 200 Fax 770 482-9412
1860 West Exchange Place
Tucker, Georgia 30084

AT&T Regional Account Team

October 3, 1997

Ms. Jill Williamson
AT&T
Room 12255, Promenade 1
1200 Peachtree St., NE
Atlanta, Georgia 30309

Jill:

This is in response to your letter dated today, October 3, 1997, regarding ordering 900 blocking and Call Hold in Kentucky.

The 900 blocking is accomplished with Customized Code Restriction in the Kentucky GSST Tariff A13.20.2 and A13.20.3 (CREX+ Option #4) which blocks both 976 and NPA 900. The 900 Blocking cannot be accomplished without also blocking 976

Call Hold can be ordered in Prestige Communication Service (PCS) in the Kentucky GSST Tariff A12.16. Call Hold cannot be ordered as a stand alone feature and is either ordered with User Transfer/Conferencing (A12.16.3.B.4) or with User Transfer/Conferencing and Call Pickup (A12.16.3.B.5).

I hope this answers your questions and feel free to call me on 770-492-7582 if you have any other questions.

Thanks and a have a great day!

Jo Sundman

cc: Jan Burriss
Margaret Garvin
Pam Nelson
James Hill

ATTACHMENT 11



Jim R. Williamson
Local Services Program Manager

Room 12255
Promenade I
1200 Peachtree St. NE
Atlanta, GA 30309
404 810-8582

October 8, 1997

Ms. Jo Sundeman
BellSouth Interconnection Services
Suite 410
1960 West Exchange Place
Tucker, Georgia 30084

Jo,

This letter is a follow up to the voice mail message I left you on Monday, October 6, 1997, regarding BellSouth's refusal to work Unbundled Network Elements Platform (UNE-P) test orders in the state of Kentucky. We have made every effort to work with BellSouth in testing the UNE Platform, however, BellSouth continues to waiver in its' position each time we attempt to move forward with testing.

While BellSouth has stated in a letter to Jim Carroll its' willingness to continue to test UNE-P in both Florida and Kentucky, all of the test orders issued for the UNE-P test either have been processed as resale or not been processed at all. Specifically in Kentucky, I have issued three test orders, two requesting specific local switching features available on that switch and one without any features. On the two with features, BellSouth claims AT&T cannot order 900 blocking or Call Hold as stand alone features sighting the unavailability of those switching features in its' retail tariffs. These orders are not for resale of BellSouth's services; they are for the provision of UNE's. AT&T is not required to purchase features it does not want when it purchases UNE-P.

On the Kentucky order that does not include features, I had not received a firm order confirmation (FOC) after two days and called the LCSC to check on the order. The BellSouth representative first told me that the order was being held because the port/loop combination was not available in Kentucky. When I challenged the fact that BellSouth had previously stated that port/loop combinations are available in Kentucky, he told me to call the Account Team. I called you on Monday, October 6, 1997, but have yet to receive a response.

11/18/91

04:22

NO. 354

00

Ms. Jo Sundeman

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October 8, 1997

BellSouth's continuing failure to implement UNE-P testing as requested by AT&T is delaying our entry into BellSouth's local markets. I need a confirmation that BellSouth will test the UNE Platform in Florida and Kentucky and that all relevant BellSouth personnel that may be involved have been made aware of this commitment. Please respond in writing no later than Friday, October 10, 1997.

Gill Williamson

cc: Jan Buriss
Pam Nelson
James Hill

ATTACHMENT 12



Jill R. Williamson
Local Services Program Manager

Room 12255
Promenade I
1200 Peachtree St. NE
Atlanta, GA 30309
404 810-8582

November 3, 1997

Ms. Foster Haley
BellSouth Interconnection Services
Suite 200
1960 West Exchange Place
Tucker, Georgia 30084

Foster,

This letter is a final attempt to resolve issues documented in letters and phone calls made to BellSouth regarding Unbundled Network Element Platform (UNE-P) issues. The specific issues are:

- UNE-P testing in Florida
- Notification of a change in the UNE-P ordering process
- Feature availability on the UNE Platform

We have been attempting to test UNE-P in Florida since the first of April, but have continuously been delayed. Based on Jo Sundeman's letter dated October 14, 1997, Jo stated "BellSouth is ready to continue testing in Florida and Kentucky for the UNE products". However, all orders I attempt to place in Florida for the UNE Platform continue to be processed and treated as resale. Please provide BellSouth's affirmation that AT&T will receive firm order confirmations (FOCs) indicating that these are UNE-P orders, that UNE-P billing applies, and recording information for access, toll and local usage associated with the use of UNEs will be provided on all UNE-P test orders.

On September 25, 1997, BellSouth's LCSC communicated to me that changes in the UNE-P ordering process had been made and those changes were communicated to me through a faxed copy of the internal notice dated 8/7/97 (attached). This notice is not consistent with BellSouth's April 1997 Facilities Based Ordering Guide nor is it consistent with BellSouth's Customer Guidelines on BellSouth's Internet web site as referred to in Jo's letter dated October 14, 1997. Because of BellSouth's continuous changes to and lack of communication on these processes that directly affect AT&T's own operations, it is impossible for AT&T to effectively test the processes for implementing UNE-P.

Ms. Foster Haley

-2-

November 3, 1997

In response to Jo's letter dated October 14, 1997, a process for communicating ordering guideline updates is already in place. Pam Nelson and Beverly Simmons are the appropriate people within AT&T to receive BellSouth's changes. I have spoken with both Pam and Beverly and neither have received an update that reflects the changes on the attached document. It is critical that all updates are provided to these people in a timely manner.

As mentioned in letters to Jo dated October 3 and October 8, AT&T has attempted to order 900 blocking and Call Hold as part of our UNE-P test in Kentucky. (We have also attempted to order these features in Florida and Tennessee with the same result) However, BellSouth has refused to process those orders, citing the unavailability of these features as stand alone features because they are not separately offered by BellSouth's retail operations. According to the Kentucky PSC's order regarding Local Switch Features, Functions and Capabilities, the switch "includes features, functions and capabilities provided by that element. ... No additional payment is necessary." AT&T's requirement is for BellSouth to provide AT&T with the ability to order any switch feature or function that the switch is capable of providing. As requested in the October 3, 1997, letter, AT&T needs BellSouth to provide documentation and ordering procedures for all features inherent in BellSouth's switches.

We are weary of BellSouth's continuous delays in addressing real operational problems by providing inaccurate or incomplete responses to our questions and requests. We have no choice but to state and restate our issues and confirm your responses in writing because of inconsistencies between your various responses and your own written documentation and behavior, as I have described in this and previous letters. We are desirous of taking BellSouth on its offers to make its' network available to new entrants as expressed in your meeting in Hilton Head. However, your actions in responding to our UNE needs make us skeptical of the genuineness of those offers. We hope these problems are only the result of not having procedures for handling these requests. If that is not the case, we are eager to work with you to develop such procedures. We do need resolution to these UNE problems without any further delay and request your cooperation.

Jill Williamson

cc: Jan Burriss
Margaret Garvin
Jo Sundeman
Pam Nelson
James Hill

ATTACHMENT 13



BellSouth Interconnection Services 770 492-7550
Suite 200 Fax 770 492-9412
1380 West Exchange Place
Tucker, Georgia 30084

AT&T Regional Account Team

November 3, 1997

Ms. Jill Williamson
AT&T
Promenade I, Room 12255
1200 Peachtree St., NE
Atlanta, Georgia 30309

Dear Jill:

This is in response to your letter dated October 8, 1997, regarding three Unbundled Network Elements Platform (UNE-P) test orders recently placed by AT&T in Kentucky; two requesting specific local switching features and one without features. It is the testing of the UNE-P that allows our companies to uncover issues and complications with these new services. BellSouth endorses the concept of testing services and functions prior to full implementation. BellSouth is pleased that AT&T initiated the testing of the UNE platform. The following is in response to your letter:

1. The order without any features was issued by BellSouth with an error in the Universal Service Order Codes (USOCs). This was corrected and the order was reissued.

It would be beneficial to both BellSouth and AT&T, if AT&T marked future UNE-P test orders as "Test Orders".

2. The orders with the features; one with the feature of Call Hold and a second with 900 Blocking, could not be processed since these features do not work independently. Call Hold must be ordered with User Transfer or with User Transfer and Call Pickup as part of Prestige services. 900 Blocking can only be ordered associated with 978 blocking through the use of CREX4.

BellSouth would like to thank AT&T for sharing this information with us. BellSouth is currently working on the technical issues that are limitations of the switch, however, following are two suggestions that may assist AT&T in the interim:

An alternative for the 900 blocking might be to create a Line Class Code (LCC) when you are developing these scenarios for your operator platforms.

For the Call Hold feature, AT&T could issue a Bone Fide Request (BFR) to create this feature if it is technically feasible and would work without User Transfer.

Thank you again for testing with us in Kentucky. I trust that the above information satisfies your concerns. Please feel free to contact me on 770-492-7582.

Sincerely,

A handwritten signature in dark ink, appearing to read "Jo Sundman".

Jo Sundman

ATTACHMENT 14